

## Customer Request for Reconsideration of Library Program

Programs include classes and events promoted jointly or exclusively by EPL, to EPL customers.

Programs may be:

- led by EPL staff;
- led by organizations in collaboration with EPL (as defined by a formal collaboration agreement);
- presentations or performances contracted by EPL.

<b>1</b> Request initiated by:		
Last name	First name	Middle initial
Address ( <i>Street</i> )		
( <i>City</i> )	( <i>Province</i> )	( <i>Postal Code</i> )
Phone number	Email	
<p>I bring this request forward on behalf of:</p> <ul style="list-style-type: none"> <li><input type="radio"/> Myself</li> <li><input type="radio"/> Group/organization (indicate name):</li> </ul>		
<b>2</b> Program to be reconsidered:		
Name of program:		
Date of program:		
Details:		
1. What do you object to about this program? (Please be specific: topic, audience, speakers, etc.)		

2. If this program has already occurred, did you attend?	
3. What might be a good or positive thing about this program?	
4. What do you believe is the overall goal of this program?	
5. What other programming of equal or greater value would you recommend in place of this?	
6. How would you like your concern to be addressed?	
7. Further comments:	
<b>3</b> Signature of complainant:	
Signature	
Date (DD/MM/YYYY)	
<b>Internal use only:</b>	
Date (DD/MM/YYYY)	Received by (name of staff member)

Personal information is collected under the authority of Alberta Libraries Act and the Freedom of Information and Protection of Privacy Act, section 33 (c) in order to respond to the request to reconsider library material.