

TITLE: Library Use

POLICY: B-2028

COMMITTEE: Governance & Nomination

PASSED: December 4, 2014

AMENDED: November 2, 2022

TOPIC: Foundation of Service

REVIEW PERIOD: As required.

Policy Statement

The City of Edmonton Library Board enacts the following Policy pursuant to the *Province of Alberta Libraries Act*, Revised Statutes of Alberta 2000, Chapter L-11, section 36. The Policy outlines the conditions of use of Edmonton Public Library materials and spaces.

The CEO is responsible to the Board for the administration of this Policy and may develop required procedures and delegate duties among staff and agents of the Library under this policy.

Library Membership

There shall be no membership fee for persons who are permanent residents of the City of Edmonton, or for non-residents who own or rent property in the City of Edmonton, who can provide proof of payment of property tax, or business tax. There shall be no membership fee for Alberta's Indigenous On-Reserve or Metis Settlement residents.

Other registration fees are outlined in the [The Borrowing Guide](#) Library Use Fee Schedule

Each cardholder must report loss or theft of a library card immediately. The cardholder is responsible for all materials borrowed and all charges attributable before the loss or theft of the library card is reported.

Conditions for attaining a library membership are outlined in [The Borrowing Guide](#)

Membership Categories

Residents comprise the following:

- *“Adult”* meaning any permanent Edmonton resident or Alberta Indigenous On-Reserve or Metis Settlement resident aged eighteen (18) years and over.
- *“Juvenile”* meaning any permanent Edmonton resident or Alberta Indigenous On-Reserve or Metis Settlement resident under eighteen (18) years of age.
- *“Organizational”* includes profit or nonprofit organizations in Edmonton.

Non-Resident: Any person who is a permanent resident outside the City of Edmonton and does not pay Edmonton property taxes.

Special Membership Types: If an applicant does not fall within the categories above, the issuance of a library card, the expiration date and other conditions will be at the discretion of the CEO or designate.

Use of Library Material

- There is no charge for using library materials within the Library or borrowing library materials normally lent by the Library.
- No person shall remove any item from the Library until the item has been checked out to a library card.
- Cardholders are responsible for all material taken out on their card.
- The Library is not responsible for any damages, including damages to equipment, which may result from the use of library material.
- The number of library materials that may be borrowed at any one time is outlined in the [The Borrowing Guide](#). The number may be limited at the discretion of the CEO or designate.
- Each item borrowed must be returned to any Library on or before the due date.

Fees and Charges

Recovery Fee: The Library may charge a recovery fee for expenses incurred in providing services that are over and above the normal library service extended to customers as outlined in the administrative [The Borrowing Guide](#).

Lost or Damaged Materials: A borrower of library materials, onsite or off, will compensate the Library for lost materials, and may be charged for damaged materials as outlined in [The Borrowing Guide](#).

Processing Fees: The Library may charge a processing fee for expenses incurred, as outlined in [The Borrowing Guide](#).

Use of Library Premises

Access: Every member of the public shall have free access during the hours of opening to those public areas of the Library normally used or designated for library purposes.

Conduct: All persons using the library premises shall conduct themselves so as not to disturb other persons in the Library or cause damage to library property.

Food and Beverages: Consumption of food and non-alcoholic beverages is permitted in the Library, with the exception of areas that have specialized equipment, provided it

does not result in any damage to library materials, furnishings or equipment.

Except with the permission of the CEO or designate, no person will:

- Bring into the Library any animal (other than assistance animals)
- Bring into the Library a wheeled vehicle or conveyance, other than a wheelchair or mobility scooter, baby carriage or stroller in use for its intended purpose;
- Bring items that may be disruptive and may pose a health risk to other community members attending at the library;
- Sell, offer for sale or distribute any newspaper, magazine, printed matter or merchandise of any kind;
- Beg or solicit;
- Fundraise for any cause other than EPL;
- Affix or post any sign, poster or notice;
- Be in the Library before or after opening hours, unless authorized by the CEO or designate.

All persons using library facilities shall comply with applicable public health regulations and other legislation.

All persons using facilities or services provided by the Library shall provide correct names and current addresses when requested to do so by Library staff or as otherwise required.

Any person who willfully contravenes this Policy is guilty of an offence and is subject to a fine or penalty under the *Libraries Act*, Section 42 (1).

Meeting rooms may be rented by any individual or group under the conditions set out in the Administrative Policies and Procedures Manual (Meeting Room Policy, A-1029).

Suspension and Revocation of Library Privileges

The library privileges of any person who contravenes this Policy may be suspended or revoked at the discretion of the CEO or designate.

The duration of suspension shall be at the discretion of the CEO or designate.

Prosecution: Any person who willfully contravenes any section of this Policy is guilty of an offence and is subject to a fine or penalty under the *Libraries Act*, Section 42 (1).

Appeals: Any person whose library privileges have been suspended or revoked may appeal to the CEO or designate in writing for reinstatement.

Exceptional Circumstances

In the case of special or unique circumstances, the discretion of the CEO or designate may be exercised in the application of this Policy.

Legislative and Policy Authorities

- Alberta Libraries Act - Library Regulations

Related Policies

- [Meeting Rooms, B-2006](#)
- [Schedule A – Fees](#)
- [Access to Political and Election Policy, B-2011](#)
- [Customer Conduct – Management of, A-1009](#)
- [Customer Suspensions – Short and Long Term, A-1012](#)